



# INSTALLATION CHECKLIST

- Furnishings - Please remove all items from closet floors and under beds. Remove linen, breakables and other items. Ensure computers, stereos, televisions and other electronic equipment are disconnected.
- Excessive Furniture - Arrange for professionals to move antiques, grandfather clocks, aquariums, pool tables, waterbeds, safes, gym equipment, baby grand or grand pianos. Additional charges may apply to areas with excessive or heavy furniture and furniture that requires disassembly.
- Cables & Wires - Please notify us of all wiring, pipes and/or underfloor heating in order to prevent damage during carpet installation. All wiring must be laid according to the Australian Safety. Our installers cannot be responsible for re-positioning of any wires, cables, or phone lines, etc. which must be installed by a qualified technician.
- Secured Premises - Please arrange for access and parking with relative authorities or governing bodies and advise us of procedures prior to our installers arrival. Ensure alarms and smoke detectors are disarmed.
- Power - Make sure there is adequate power, light, and ventilation available on day of installation.
- Subfloors - Please ensure the subfloor is clean of all debris and vacuum prior to the installers arrival. Subfloor levelling, acoustic problems and squeaky, loose floorboards require to be attended to prior to installation and according to manufacturers specifications.
- Door Clearance - Changing carpets may result in a change of clearance door height. Ensure a qualified carpenter trims doors prior to installation. This will eliminate any problems on the day.
- Carpet Seams - Our installers take great pride in making carpet joins as inconspicuous as possible. Placement and the number of joins is a factor in determining the total meterage required and cost of installation. If you should have a preference in join placement or number of joins please inform your sales representative prior to quote acceptance.
- Pattern Match - Due to the nature of the manufacturing process most print and multi tone patterns are impossible to match exactly. Many of these styles will require additional material to achieve the closest pattern match possible.
- Material Waste - Every installation has material waste. Left over pieces are most common in irregular shaped rooms, on stairs and hallway. Our installers will dispose of small waste during the cleanup process and leave larger pieces on the premises for your use.
- Skirting Boards - Our installers will take care but cannot be responsible for scratches on paintwork due to the nature of installation. Ensure skirting boards are painted to the subfloor and completely cured prior to installation of new flooring.
- Painting - We recommend that all painting is finished and completely cured before your new flooring arrives. Keep some left over paint for touch-ups.
- Completion - The installers will make a post-installation inspection with you to guarantee your complete satisfaction prior to leaving the premises.
- Payment - Balance of payment is due on day of installation. Please ring and office to make the necessary arrangements prior to the installers departure.
- Shading - Shading, also known as watermarking or permanent pile reversal, can occur in any cut pile carpet due to unknown factors other than traffic and is not a manufacturing fault. The presence of Shading in a carpet does not affect the life or durability of the carpet.